



Dear Diving Student,

Thank-you for considering Sandhills Scuba for your scuba diving training. This letter is intended to explain our policies and expectations during the course. We believe these conditions will enhance safety and your overall diving experience. Please let us know if you have any questions.

General Policies:

- Students must meet all standards in order to complete the course. The payment of course fees does NOT automatically mean that you will pass the course.
- Course fees are non-refundable.
- All applicable eLearning, instructor fees, and certification processing fees are included with the course fee. Dive charter fees, gas fills, equipment rentals, and quarry entrance fees are NOT included.
- Students are responsible for having all medical forms and liability waivers completed and submitted to dan@SandhillsScuba.com prior to first day of in-water training.
- A positive attitude and a willingness to learn are essential. So, too is attention to detail and personal safety and the safety of your fellow divers.
- Scuba diving is an in-water activity. It is required that all participants have moderate swimming ability and be comfortable in the water.
- Students must pass a swim test consisting of completing a 200 yard continuous surface swim and a 10-minute swim/ float without using any swim aids.
- Students are required to provide (own or rent) all required scuba equipment to include mask, snorkel, BCD, regulator, exposure protection, and tanks. Students are responsible for ensuring equipment is in proper working condition. The instructor has the right to deny the use of inappropriate or unsafe equipment from use during course. Sandhills Scuba has a limited quantity of equipment available for rent but pre-coordination is required.
- Open Water certification in-water training will be suspended when water temperature begins to cool, which is typically in October in North Carolina. Instructors will give students a minimum of 2-weeks notice. Students can resume in-water training when temperatures warm up in the spring (usually May timeframe) or be referred to another PADI dive shop to complete in-water training fees may apply).
- Students should be honest and let the instructor know if there are any topic or skills that not understood.
- Punctuality is essential. Students are expected to arrive for all training on-time or communicate tardiness in advance. If you are booked on a charter and the boat has left, are still responsible for cost of charter.

- No-shows will be assessed a \$50 fee that is due prior to continuation of course.
- Instructors will work with students who need additional time, however additional in-water training beyond what was originally scheduled may result in additional fees.
- Mental and physical fitness will play a role in the student's ability to safely complete the course. The instructor will address any concerns to ensure safety.
- The instructor reserves the right to remove anyone from the class at their discretion. Any student removed from a course forfeits all course fees. Examples of reasons for removal are, but not limited to, reckless or unsafe, under influence of drugs or alcohol, disruptive or violent behavior, bullying, or inappropriate actions or comments towards other students or instructors.
- Students have one year (365-days) to complete the course from date of registration or additional fees may apply.

Enrollment in this course signifies acceptance of these terms.

Thank you.

Dan Travieso
PADI# 527379
Sandhills Scuba Instructor

I understand and agree to the above policies and expectations.

Name (Print): _____

Signed: _____

Date: _____